

Dear Greece Community:

As we complete the first full week of school this year, I have a few thoughts to share.

To start, we have successfully opened schools ensuring the health and safety of our students and staff! This is no small feat given we have changed virtually every process and procedure in our schools. We have worked collaboratively to implement and make adjustments to arrival and dismissal, lunchtimes, recess, and passing times to name a few. Our schools are running smoothly due to hard work and preparation.

We also have experienced challenges. For some staff and students technology has been a struggle. The bulk of this update is intended to provide resources and ideas to support particularly with remote teaching and learning. There is no easy "fix" to these issues, but we are working to troubleshoot and improve.

After visiting all schools, I can say that our students have enjoyed their first few days back at school. They have acclimated to the new procedures and are getting comfortable and confident. They are happy, resilient and they are learning.

Opening schools has required "all hands on deck" and our staff have demonstrated why they are the best in the business. Thank you to our families for supporting remote learning. I recognize how difficult this must be, that you didn't sign up to be an "at home" teacher. I sincerely appreciate your patience and understanding as we navigate this new version of school together.

Sincerely,



Kathleen Graupman
Superintendent of Schools

Quarantine/Isolation Notification Process for Schools

There will be times throughout the year when a staff member or student is issued an order of quarantine or isolation by the Monroe County Department of Health (DOH). Orders of quarantine or isolation may result from a positive COVID-19 screening, a positive COVID-19 test, or a potential exposure to a known positive case in the county. Any individuals in quarantine or isolation may not return to campus until they have been medically cleared by the DOH.

The district cannot provide specific information about individuals who are quarantined or isolated due to potential exposure to someone with COVID-19. While we understand that the absence of a student or colleague for an extended period of time may cause concern, we are obligated to protect the privacy of each individual.

If there is a confirmed case of COVID-19 in the Greece Central School District, we will notify you by sharing the name of the school building. All individuals deemed at risk for exposure to COVID-19 by the DOH will be contacted directly.

This communication is part of the district's effort to maintain transparency throughout our reopening. If you have questions regarding what it means to be isolated or quarantined or about how the contact tracing process works, please contact your school nurse.

Please continue to wear your mask, stay physically distant whenever possible, and practice good hand hygiene. Thank you.

Google Meet Behavioral Expectations, Privacy Guidelines for Students and Families

Students at all levels are using Google Meet to engage in virtual instruction. To ensure a positive and productive learning environment, students and parents present during these sessions should be mindful of the following behavioral expectations.

- Participants should always be respectful and courteous to other students and teachers during Google Meets. These sessions are an extension of the classroom and should be a safe space free from inappropriate, offensive or threatening comments.
- To maintain the confidentiality of those present, please do not share login credentials or record, photograph, live stream, transmit or otherwise share any part of a Google Meet.
- Parents should not actively participate in the classroom discussions or engage directly with students.
- If you need to speak with your child during a check-in session or vice versa, first mute your child's microphone.

Thank you for your support in ensuring that Google Meets are positive, productive learning spaces.

Tech Spot Hours Change to Include Evenings

For the next two weeks, Tech Spot's hours of operation will be adjusted to include evening hours to better accommodate all families.

From September 21 through October 2, Tech Spot will be open from 9 a.m. until 2 p.m. Monday, Wednesday and Friday and

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Need help navigating some of the issues you may be experiencing with technology and connectivity?

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PLEASE NOTE: Items outlined are subject to change.

Continued

from noon until 7 p.m. on Tuesday and Thursday. We will evaluate the effectiveness of these new hours after the two-week trial and post any changes to the hours of operation on the district website.

Weekly Work Packets Shared Online for PreK Families

To keep pre-kindergartners engaged and learning on remote days, teachers share weekly “work packets” with families. You can access **these here online**. The packets include activities ranging from motor skills to math that you can engage in with your child on remote learning days. The activities include a variety of fun hands-on activities. In addition, we encourage *daily* reading with your child. We hope you enjoy your time together learning and growing. Should you have questions about the learning packets, feel free to reach out to your child’s pre-kindergarten teacher for more information.



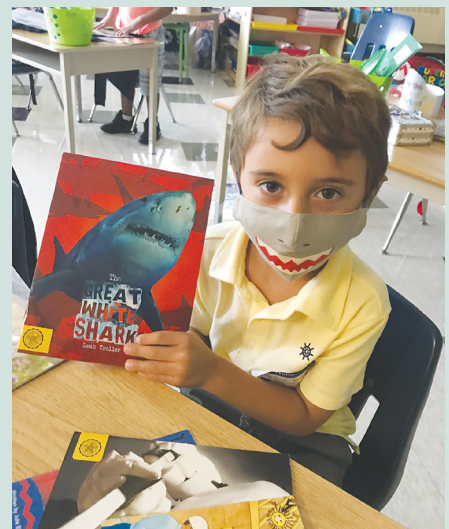
Safety Reminders for Student Pick-Up/Drop-Off

Local emergency responders have asked that we remind all those who drive children to and from school not to block side streets or entrances to fire halls or businesses. It’s important that the roads surrounding our schools are still accessible to our neighbors. We appreciate your cooperation and hope traffic becomes less of an issue as we get acclimated.

Fall Learning & Tech Website Tab Replaces School Reopening Tab

We have successfully reopened school and therefore our district website needed a small refresh. What was the “School Reopening” tab on the website homepage is now called **Fall Learning and Tech**. Click on that tab for links to technology support resources, current and past Parent Updates, reopening documents, and other helpful resources.

SCENES FROM THE NEW SCHOOL YEAR








Go to the next page for a helpful chart on resolving common tech issues



Resolving Common Issues with Technology Used for Remote Learning

Remote learning makes us more dependent on technology than ever and occasionally there will be issues that disrupt learning and cause frustration. Teachers and school staff understand these issues may be beyond your control and will be flexible. We are working hard to provide solutions. Here’s how to navigate some of the issues you may experience this year with technology and connectivity.

ISSUE	CAUSE	DISTRICT/BOCES ACTION	WHAT TO TRY AT HOME	HELPFUL VIDEOS/DOCUMENTS (CLICK ON TITLES)
WiFi Connectivity – videoconferencing cuts out intermittently	<ul style="list-style-type: none"> Increased demand Service interruptions from our BOCES provider At home service provider/router issues 	<ul style="list-style-type: none"> Districtwide wireless network upgrades were completed to add high speed access points in every classroom and all school parking lots BOCES increased bandwidth to accommodate greater reliance on videoconferencing 	<ul style="list-style-type: none"> Restart your Chromebook or device Unplug your router, and wait 15 seconds before reconnecting 	<p>How to Reset Your Router</p> 
Seesaw (Grades K-2) not accessible	<ul style="list-style-type: none"> Rostering issues — many students logins were incorrect causing duplicate logins to be created. 	<ul style="list-style-type: none"> Worked with the app provider to remedy the issue 	<ul style="list-style-type: none"> Seesaw will be usable by students and families beginning on Monday (9/21) Sign in through Classlink by clicking on the Seesaw icon and use the “Sign in with Google” option 	<p>How to Sign in to Seesaw</p> 
Chromebook not working well for videoconferencing	<ul style="list-style-type: none"> Supply chain issues delayed delivery of ordered replacement Chromebooks 	<ul style="list-style-type: none"> Suitable replacement devices are being procured Supplement with existing devices for the time being Teachers are talking to students about how to stay engaged if video connections are interrupted 	<ul style="list-style-type: none"> Follow tips sheet at right to improve performance during videoconferencing 	<p>Tips to make Google Meets go smoothly</p> 
Can’t access Google Meet	<ul style="list-style-type: none"> WiFi connectivity issues at home or issues at school Home internet access Unknown 	<ul style="list-style-type: none"> Teachers clearly communicate daily learning expectations in Seesaw (K-12) or Google Classroom (3-12) Created flexible attendance policy based on engagement and work completion not “physical” presence in Meets 	<ul style="list-style-type: none"> Focus on completing assigned work – students won’t be penalized for missing the Meet if students complete the assignment 	<p>Attendance Expectations from the Return to School Handbook</p> 
Chromebook troubleshooting/ repair help needed	<ul style="list-style-type: none"> Normal wear and tear Password resets Issues with Chromebook apps/ account log on 	<ul style="list-style-type: none"> TechSpot is open at Odyssey Academy, Door 15, M/W/F from 9 a.m. to 2 p.m. and T/Th from 11 a.m. to 7 p.m. 	N/A	<p>Technology Support for Families</p> 

Teachers and staff have enjoyed connecting with your children in this virtual world and are committed to making hybrid and remote learning as successful as possible. Please do not hesitate to reach out to our tech staff with any questions or concerns **by clicking here**. Your school librarian can also help with some common issues, such as password resets.

PLEASE NOTE: Due to the time-sensitive nature of this information, this update has been sent in English. This document can be translated into your language of choice by clicking **here**. Should you need further assistance translating it into your preferred language, please email your child’s principal to arrange for an interpreter to contact you. Please include the best phone number at which to reach you.